

## **PATRON CONDUCT POLICY**

**PURPOSE:** The goal of this policy is to ensure the safety of the library's facilities, staff, and patrons. All patrons should be allowed to use library services without being disturbed by the inappropriate behavior of others.

The following is a list of some of the common types of inappropriate behavior (not an exhaustive list):

- Using abusive or vulgar language or actions
- Being under the influence of drugs and/or alcohol
- Fighting, physical violence, or actions that threaten anyone's safety
- Loitering or excessive moving around
- Loud talking or noise making
- Making loud phone calls while in the library, especially on speaker phone
- Smoking anywhere on the premise, including the parking lot
- Eating or drinking unless approved by a staff member
- Solicitation, selling, or distribution of pamphlets
- Threating behavior
- Vandalism

Any criminal behavior will be reported to the police.

Patrons in violation of this policy will receive one warning. If they continue to behave inappropriately, they will be told to leave the building and grounds immediately. In cases of serious misconduct, violators will not receive a warning and will be told to leave immediately.

If a patron does not leave when asked by the library staff, he or she may be in violation of Ohio's Criminal Trespass Law (O.R.C.2911.21) and the police will be called.

Depending on the degree of misconduct, an individual may be banned for up to one week at the determination of the staff. Serious misconduct or repeated misconduct may result in a ban of up to three months at the determination of the Director. In cases of very serious misconduct or multiple offenses, the Board of Trustees may impose a longer ban.

A banned individual may request reconsideration by the Director, or, if appropriate, by the Board of Trustees at their next regular meeting.